Wilson, Zachary

From: Popowich, Kristin L
Sent: Monday, September 25, 2023 12:42 PM
To: Otto, Ginnie M
Subject: FW: Freeze accounts - Pleasanton VFW Post 12162

Kristin Popowich
NCCO | MSODL | Assistant Vice President | Account Services
Security Service Federal Credit Union
O:210.877.3879| C: 210.382.7591
[redacted]

From: Popowich, Kristin L
Sent: Friday, January 11, 2019 3:09 PM
To: Hoang, Van <[redacted]>
Subject: Freeze accounts - Pleasanton VFW Post 12162

Van,

It appears based on the attached notarized letter that the main VFW wants a freeze on this account for 90 days while violations are investigated.

Based on the letter must we comply with their request and can we provide the acting chair information on the account during this investigation?
My initial thoughts are we would not provide bank statements or any information without our signer being present.
Please advise.

Thank you,

Kristin Popowich
Assistant Vice President | Member Service
Security Service Federal Credit Union
9546 N US Highway 281 | San Antonio, TX 78216
O:210.476.4278| F:210.476.4274
[redacted]

From: Cunningham, Vanessa M <[redacted]
Sent: Friday, January 11, 2019 2:49 PM
To: Popowich, Kristin L <[redacted]
Cc: Otto, Ginnie M <[redacted]
Subject: FW: Pleasanton VFW Post 12162

Hello Kristin,

I spoke to Ofelia in account services on behalf of the below request. Ofelia recommended to go through Legal Department. Can you give me guidance on how and if I am able to proceed with this VFW non member request?

Thank You,

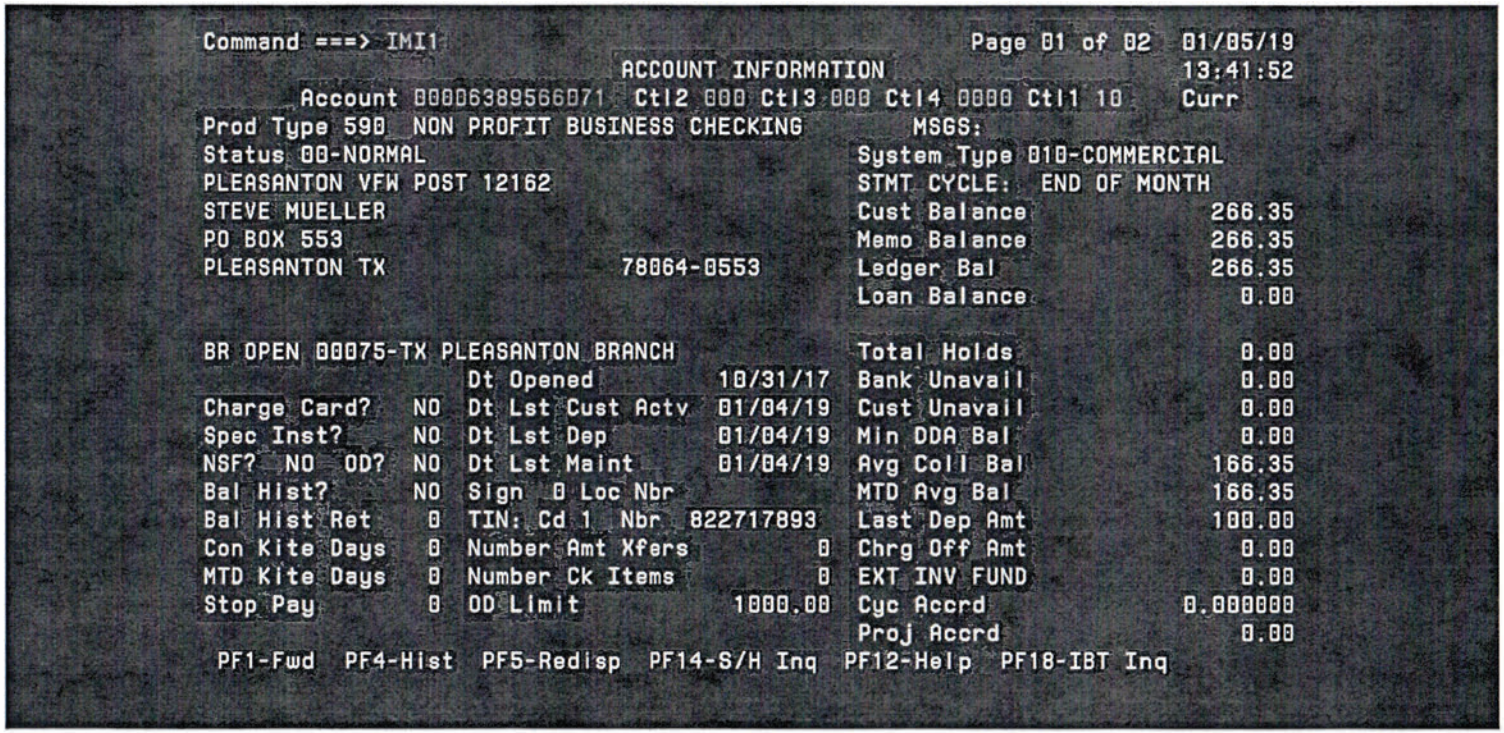
Vanessa Cunningham
Assistant Branch Manager
Security Service Federal Credit Union
Pleasanton Branch
[redacted]
NMLS# 1627804
[redacted]

From: Cunningham, Vanessa M
Sent: Saturday, January 05, 2019 1:51 PM
To: DL_Acct Type Change <[redacted]
Cc: Otto, Ginnie M <[redacted]
Subject: Pleasanton VFW Post 12162

Good afternoon,

Mr. John Shipley, District 20 Commander of VFW visited the Pleasanton Branch requesting information on the below VFW account to include request of freezing the accounts due to Steve Mueller being relieved as Post Commander of Pleasanton Post. I informed Mr. Shipley that I would notify our Department on the request of the freeze and informed him I was not able to release any information regarding the account. He was upset that I did not release information being that he provided documentation.
Please let me know who I am able to redirect this request to on behalf of the freeze or procedures. Thank you.

Informant: John Shipley, District 20 Commander of VFW
[redacted]


Command ===> IMI1
Page 01 of 02 01/05/19
ACCOUNT INFORMATION 13:41:52
Account 0000638956607 1 Ctl2 000 Ctl3 000 Ctl4 0000 Ctl1 10 Curr
Prod Type 590 NON PROFIT BUSINESS CHECKING
MSGS:
Status 00-NORMAL
System Type 010-COMMERCIAL
PLEASANTON VFW POST 12162
STMT CYCLE: END OF MONTH
STEVE MUELLER
Cust Balance 266.35
PO BOX 553
Memo Balance 266.35
PLEASANTON TX 78064-0553
Ledger Bal 266.35
Loan Balance 0.00
BR OPEN 00075-TX PLEASANTON BRANCH
Total Holds 0.00
Dt Opened 10/31/17
Bank Unavail 0.00
Charge Card? NO
Dt Lst Cust Actv 01/04/19
Cust Unavail 0.00
Spec Inst? NO
Dt Lst Dep 01/04/19
Min DDA Bal 0.00
NSF? NO OD? NO
Dt Lst Maint 01/04/19
Avg Coll Bal 166.35
Bal Hist? NO
Sign 0 Loc Nbr
MTD Avg Bal 166.35
Bal Hist Ret 0
TIN: Cd 1 Nbr 822717893
Last Dep Amt 100.00
Con Kite Days 0
Number Amt Xfers 0
Chrg Off Amt 0.00
MTD Kite Days 0
Number Ck Items 0
EXT INV FUND 0.00
Stop Pay 0
OD Limit 1000.00
Cyc Accrd 0.000000
Proj Accrd 0.00
PF1-Fwd PF4-Hist PF5-Redisp PF14-S/H Inq PF12-Help PF18-IBT Inq

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